



1. Who to inform first

- The person's GP
- The funeral director
- The register office
- Any other medical carers – remember to cancel any hospital appointments
- Any care agencies – such as social services
- The person's employer or place of education

2. Who to inform next

Government departments

- HM Revenue and Customs (HMRC) – for tax
- Department for Work and Pensions (DWP) – for state pension and benefits
Tel: **0345 606 0265** (Textphone: 0345 606 0285)
(Welsh): **0345 606 0275** (Welsh textphone: 0345 606 0295)
- Passport Office (HMPO) – to cancel a passport
- Driver and Vehicle Licensing Agency (DVLA) – for driving licence, car tax and registration document
- Local council – for council tax, electoral register, some housing benefits, bus pass, blue badge and library membership
- Public sector or armed forces pension schemes (if applicable) – for their pension

Financial organisations

- Bank
- Life insurance providers
- Building society
- Investment providers (e.g. shares, ISAs)
- National Savings
- Other insurance (e.g. medical, travel, car)
- Loans/Hire Purchase
- Credit cards/store cards

Property and bills

- Mortgage company or landlord
- Buildings and contents insurance provider
- Mobile phone provider – if under contract
- Electricity
- Gas
- Water
- Telephone and internet service provider
- TV licensing
- TV companies (e.g. Sky)

3. Who can wait

Cancel

- Charity donations
- Club memberships
- Magazine subscriptions
- Any other regular payments not already cancelled

Tell

- Dentist
- Optician
- Chiropodist
- Hairdresser
- Social groups
- Anyone else the person dealt with regularly

4. Other things to do

Redirect the post

- Inform the Bereavement register
- Inform the Mailing Preference Service

Close online accounts

- | | | | |
|-----------------------------------|-----------------------------------|------------------------------------|---------------------------------|
| <input type="checkbox"/> Google | <input type="checkbox"/> Whatsapp | <input type="checkbox"/> LinkedIn | <input type="checkbox"/> Amazon |
| <input type="checkbox"/> Facebook | <input type="checkbox"/> Snapchat | <input type="checkbox"/> Instagram | <input type="checkbox"/> iTunes |
| <input type="checkbox"/> Twitter | <input type="checkbox"/> YouTube | <input type="checkbox"/> Pinterest | <input type="checkbox"/> Other |